Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
01	Internal Communication	Lack of understanding of objectives, targets and priorities	5	4	20	Clir Delia Ford, Corporate Communications Manager, Richard Longford	Internal Comms. Task & Finish Group Staff Newsletter. Team Briefings. Team Plymouth Management Conferences. Corporate Management Forum. Staff Room page on Intranet Chief Exec & Leader bulletins	2	3	6
	s to Corporate Plan: porate Objective – Imp	proving our capacity to d	eliver toget	her			Link to Service Plan Objective	es:		
Risk Ref	Options for additional/replace	ement control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
	organisation is com Monthly magazine to	ge staff motivation/knowl municating. o be re-launched in Dec : tions framework/Commu	2006.		jective:	s and how well the	Est. cost if done externally – £8 – £10K Not enough budget to provide printed copy to staff without pcs.	- 1000)	. 100/	

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
06	Procurement Practice	Failure of Partner/Contractor Financial Performance Compliance Schemes not delivered on time or over budget. Damage to reputation. Failure of PFI contracts.	3	5	15	CIIr Delia Ford, Head of Strategic Procurement – John Cremins	Best Value Review – procurement. Revised Procurement Strategy. Financial Regulations / Standing Orders. Appointment of Head of Strategic Procurement. New framework Contracts covering the municipal & school estate established. 85% of top 100 suppliers influenced by Strategic Procurement Unit. Standard terms & conditions adopted by council on website. Monthly monitoring of suppliers established. Project Boards established for 10 major projects. Contract Standing Orders	2	3	6
	s to Corporate Plan: porate Objective – Imp	proving our capacity to del	iver toget	her			Link to Service Plan Objective	s:		
Risk Ref	Options for additional/replace	ement control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating

Procurement training programme – 70 staff trained, schools module to be delivered April 2007. Contract Management training to be delivered in Autumn 2007. Audit on procurement projects to be undertaken Autumn 2007.		

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
08	Business continuity planning. s to Corporate Plan:	In event of denial of access to key premises, major disruption to service. Financial impact – increased cost of working. Damage to reputation.	5	5	25	Cllr Delia Ford Head of Continuous Improvement, Giles Perritt Civil Protection Manager, Scott Senior	Mainframe software & data backed up & stored off-site. Civic Centre Disaster Recovery Plan in draft. Prince Rock Disaster Recovery Plan in place. Appointment of BC champion and project team. All critical services identified and approved. Strategic BC plan & 6 dept. plans 60/70% complete. Link to Service Plan Objective	4	5	20
		aining a clean and sustai oving our capacity to del			nt					
Risk Ref	Options for additional/replacem	ent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
	New project team to b	pe formed with a view to a	appointing	suppor	rt cons	ultants.		3	3	9

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
	Civil Emergencies. s to Corporate Plan:	Incidents such as flooding, storms, fire in nightclub, terrorist attack/nuclear fall-out.	3	5	15	Cllr Delia Ford Head of Continuous Improvement, Giles Perritt Civil Protection Manager, Scott Senior	Emergency Planning Unit. Suspicious packages advice. Staff awareness training. Chevron Ltd off-site plan complete and in operation. ConocoPhilips Ltd off-site plan complete. Training for CMT & Key Respondants. Devonport off-site emergency plan. Link to Service Plan Objective	s:	3	9
Stra	- P i	oving health and well-bei romoting Community Saf aintaining a clean and su	ety	environ	ment					
Risk Ref	Options for additional/replacen	nent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
13	Asbestos Management Arrangements	Prosecution under asbestos legislation – HSE. Direct action via public or other organisations. Failure in duty of care to employees. Damage to reputation.	5	5	25	Clir lan Bowyer, Director of Corporate Resources, Adam Broome Head of Asset Management, Nalin Seneviratne	Officer expertise. New Policy written & presented to Corporate Health & Safety Committee/CMT – and now being implemented. programme. Technical Training of surveyors completed. Asbestos surveys of PCC Corporate properties complete.	3	5	15
	•	Improving health and well- Promoting Community Safe Maintaining a clean and su	ety	environ	ment		Link to Service Plan Objective Statement for Asset Manage		ce.	
Risk Ref	Options for additional/repla PIC (Duty Holder) 1	raining being organised.					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
14	Fraud	Misappropriation of Council Resources. (not always financial).	5	5	25	Clir lan Bowyer, Director for Corporate Resources – Adam Broome, Chief Auditor – Sue Watts	Financial Regulations. Standing Orders. Prosecution deterrent. Internal Checks/controls. Scheme of delegation. Internal Audit. External Auditors. Whistle-blowing Code. Fraud/Corruption Response Plan. National Fraud Initiative. Bank reconciliation. IT Firewall. IT security/passwords. IA Fraud Manual HB Fraud Team	2	5	10
	s to Corporate Plan: porate Objective – Prov	viding excellent and effici	ent servic	es			Link to Service Plan Objectives:			
Risk Ref	Options for additional/replacem	nent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
16	Decision making process	Financial cost. Judicial reviews/Legal challenges. Demands on legal and service department time. Loss of reputation.	4	3	12	Cllr Vivien Pengelly, Head of Legal Services – David Shepperd & appropriate Head of Service	Complaints procedures. Ombudsman. Legal process. Mediation. Council policy of open and honest response to complaints. Constitutional Rules & Procedures in relation to decision making.	2	3	6
	s to Corporate Plan: porate Objectives – Im	proving our capacity to de	eliver toge	ether			Link to Service Plan Objectives:			
Risk Ref	Options for additional/replaces	ment control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
	Delegation Scheme t Portfolio Holders del	ations & Contract Standin to be reviewed. legated powers clarified. lated decision making pro		to be ad	opted.					

Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
Waste Treatment & Disposal	Substantial increased financial costs of waste disposal. Potential fines.	5	5	25	Cllr Michael Leaves, Director of Development, Nigel Pitt	Consultancy on future treatment & disposal options. Waste transfer station. Extension to Chelson Meadow secured with Environment Agency Approval to March 2008. Alternative landfill disposal contract due to commence in Feb 2008 for 7 years.	2	5	10
s to Corporate Plan: tegic Objective – Maint	taining a clean and sustai	nable env	ironmer	nt	,	Link to Service Plan Objective	rs:		
Options for additional/replacen	nent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
Potential waste sites	reviewed & identified in L					Significant capital and/or revenue costs.			
	Waste Treatment & Disposal s to Corporate Plan: egic Objective – Maint Options for additional/replacen Contingency arrange Potential waste sites	Waste Treatment & Disposal Substantial increased financial costs of waste disposal. Potential fines. Sto Corporate Plan: Segic Objective – Maintaining a clean and sustain Options for additional/replacement control procedures Contingency arrangements being considered	Waste Treatment & Disposal Substantial increased financial costs of waste disposal. Potential fines. Sto Corporate Plan: Segic Objective – Maintaining a clean and sustainable enveronment for additional/replacement control procedures Contingency arrangements being considered re: alternate Potential waste sites reviewed & identified in LDF document control procedures	Waste Treatment & Disposal Substantial increased financial costs of waste disposal. Potential fines. Sto Corporate Plan: Regic Objective – Maintaining a clean and sustainable environment options for additional/replacement control procedures Contingency arrangements being considered re: alternative disposaling potential waste sites reviewed & identified in LDF document – p	Waste Treatment & Substantial increased financial costs of waste disposal. Potential fines. Sto Corporate Plan: Tegic Objective – Maintaining a clean and sustainable environment Options for additional/replacement control procedures Contingency arrangements being considered re: alternative disposal of Potential waste sites reviewed & identified in LDF document – potential	Waste Treatment & Substantial increased financial costs of waste disposal. Potential fines. Substantial increased financial costs of waste disposal. Potential fines. Sto Corporate Plan: Segic Objective – Maintaining a clean and sustainable environment Options for additional/replacement control procedures Contingency arrangements being considered re: alternative disposal options. Potential waste sites reviewed & identified in LDF document – potential treatment	Waste Treatment & Disposal Substantial increased financial costs of waste disposal. Potential fines. Substantial increased financial costs of waste disposal. Potential fines. Substantial increased financial costs of waste disposal. Potential fines. Substantial increased financial costs of waste disposal. Potential fines. Substantial increased financial costs of waste disposal. Potential fines. Substantial increased financial costs of waste disposal. Potential fines. Substantial increased financial costs of waste disposal. Potential fines. Substantial increased financial costs of waste disposal. Potential fines. Substantial increased financial costs of waste disposal control fines. Substantial increased financial costs of waste disposal control fines. Substantial increased financial costs of waste disposal control fines. Substantial increased financial costs of waste disposal control fines. Substantial increased financial costs of waste disposal control fines. Substantial increased financial costs of waste disposal control fines. Substantial increased financial costs of waste disposal control fines. Substantial increased financial costs of waste disposal control fines. Substantial fines. Substanti	Description Sy (5=high, 1=low) (5-high, 1=	Description Substantial increased financial costs of waste disposal Potential fines. Substantial increased financial costs of waste disposal Potential fines. Substantial increased financial costs of waste disposal Potential fines. Substantial increased financial costs of waste disposal Potential fines. Substantial increased financial costs of waste disposal Potential fines. Substantial increased financial costs of waste disposal Substantial increased

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
21	MTFP	Failure of Budget Forecasting/targeting of budget to service priorities. Budget variance. Failure to deliver corporate objectives. Ineffective service planning.	4	5	20	Clir lan Bowyer, Director of Corporate Resources, Adam Broome	Budget monitoring process. Medium Term Financial Plan Project. Capital Strategy. Asset Management Plan. Capital & Procurement Board to meet monthly. 18 priority workstreams being monitored by CMT Monitoring reports presented to Cabinet and Scrutiny every two months.	4	5	20
	s to Corporate Plan: porate Objective – Prov	riding excellent and effici	ent servic	es			Link to Service Plan Objectives:			
Risk Ref	Options for additional/replacen	uent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
		perational Risk Registers ms to be monitored by C					Contained within existing budget. Unknown at this stage.	3	3	9

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
22	Absence management	Lack of productivity. Poor morale. Impact on service delivery. Financial cost.	4	3	12	CIIr Delia Ford, Head of Human Resources, Gill Martin	Managing absence procedures. New Managing Attendance Policy. Monthly monitoring of absence levels. Training Strategy. Muscular-skeletal Project Plan Implementation of new HR IT System Intro. Of "Manager Self-Service" (access to absence stats.) Counselling service in place. New Occupational Health provide in place and contract monitoring set up.	2	3	6
	s to Corporate Plan: porate Objective – Im	proving our capacity to de	liver toget	her			Link to Service Plan Objectives:			
Risk Ref	Options for additional/replace	cement control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
		g attendance policy due in s statistic reporting from no ed.						- 1000)	1 00)	

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
Link	Pay & Reward Strategy (Job evaluation, equal pay, workforce capacity, recruitment & retention).	Impact on service delivery. Impact on achievement of corporate objectives. Failure to modernise. Ineffective use of human resources. Inappropriate deployment of staff - Surplus capacity in one area and shortage in others. Impairment of service delivery. Financial cost. Lack of workforce briefings. Failure to comply with legislation. Impact on service delivery. Loss of reputation. Increased stress/absence. Impacts on staff morale & retention.	5	5	25	Clir Delia Ford, Head of Human Resources – Gill Martin	People Strategy & Action Plan. Introduction of Competency Framework for Social Workers. Use of agency staff in some areas. Outsourcing of work and recruitment overseas in some cases. South West Peninsula Working Party developing proposals for recruitment & retention of Social Workers. CMT Objectives. Experienced Manager Programme. HR Restructure to provide capacity for New People Strategy. Introduction of Corporate Appraisal System. Job Evaluation Scheme Equal Pay Organisational Development Strategy. Progress mapped at head officer group, CMT and Cabinet. Link to Service Plan Objectives:	5	4	20
	•	proving our capacity to del	iver toget	her						
Risk Ref	Options for additional/replace	ement control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating

Appendix B

Action plan focused on national pay and workforce strategy requirements.		

Risk Ref	Risk Title/ Description	Consequence	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
24	Violence to staff / lone working.	EL Claims. Injuries to staff. Higher absence levels.	5	5 5	25	Cllr Delia Ford, Assistant Head of Human Resources, Louise Turner	Violence & Aggression policy. Revised H & S Policy to be implemented. H & S Project Plans. Risk Assessments. Corporate Health, Safety & Welfare Committee. Quarterly information exchange days with trade unions. 133 employees trained for period 1/10/05 – 30/09/06.	3	5	15
	s to Corporate Plan: tegic Objective – Impro	ving health and well-bein	ng				Link to Service Plan Objectives:			
Risk Ref	Options for additional/replacen	ent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
	Conflict resolution, p for 2007/08. (159 emp	hysical intervention and r loyees trained for period	risk asses: 1 st Oct 06	sment tr – 30 th Ji	raining une 07)	programmed	To be delivered "in house" by Health & Safety team			

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
25	Management of independent sector residential market.	Residents become homeless. Social & Housing Services will have responsibility to relocate. Hospital discharge delays will result in increased costs rereimbursement to NHS.	4	4	16	Clir David Salter, Director of Community Services, Clive Turner	Monitoring of closures via Care Standards Commission. Regular meetings with representatives of Trade Associations. Regular review of contractual arrangements & payment levels which must be linked to medium term Financial plan. Expansion of domiciliary care market. "Managing the Market" Group re-instated.	3	3	9
	s to Corporate Plan: tegic Objective – Impro	oving health and well-be	ing				Link to Service Plan Objectives:			
Risk Ref	Options for additional/replacen	nent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
		ptions for in-house hom e-opened on Fair Chargi								

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
26	Service to children at risk as assessed by Social Services Inspectorate.	Risk of harm to vulnerable children	5	5	25	Cllr Grant Monahan, Director of Children's Services, Bronwen Lacey	Performance Management. Action Plan (Social Services Inspectorate). Action Plan following Self Assessment (Victoria Climbié Inquiry). Improvement Board. JAR improvements implemented. CSCI Action Plans implemented. Safeguarding Board and Manager appointed.	2	5	10
	s to Corporate Plan: tegic Objective – Impro	oving health and well-be	ng				Link to Service Plan Objectives:			
Risk Ref	Options for additional/replacem	ent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
		ce and continue to revis orting for Children & Fa	•		t Meeti	ng.				

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
28	Looked after children service.	Inability to control placements. Budgetary overspend. Loss of reputation. Poor outcome for children.	3	5	15	Cllr Grant Monahan, Director of Children's Services, Bronwen Lacey	Reconfiguration of Foster Care Service to ensure adequate in- house placements. Placement Panel Working Group operating effectively.	2	3	6
	s to Corporate Plan: tegic Objective – Impro	ving health and well-beir	Link to Service Plan Objectives:							
Risk Ref	Options for additional/replacement	ent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
30	Overall IT strategy/resources/ Current systems.	Disruption to Business Continuity. Failure of Key Systems. Failure to implement appropriate responses ie. Egovernment. Damage to reputation.	5	5	25	Clir Delia Ford, Head of ICT, Neville Cannon	Neville Cannon reviewing ICT Strategy. Procurement Board. Introduction of new hardware procurement arrangements. Business resilience a requirement of all IT projects. Upgrade of LAN/WAN improving comms & replacement of older switch equipment - COMPLETED. Completion of data migration to SAN will reduce risk of failure of servers - COMPLETED. Senior appointments into new structure applying to better monitoring of service - COMPLETED. PC replacement project will reduce risk of desktop failure. Implementation of ITIL standards & availability & capacity management.	3	3	9

Li	ıks to Corporate Plan:	Link to Service Plan Objectives:			
Co	rporate Objectives – Providing excellent and efficient services - Improving our capacity to deliver together				
Risi Ref	Options for additional/replacement control procedures	Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
	Slow speed storage area hardware being installed & configured completion due Q3 2007. Development of disaster recovery plans business case to be produced.	Significant costs could be required if business continuity requirements from business units exceed current resilience levels.			

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
31	Replacement of HR / Payroll System.	Not paying staff. Extra resources required for paper- chasing. Ineffective budget monitoring. Poor Management information. Financial implication of failure to integrate with financial systems.	4	4	16	Cllr Delia Ford, Director of Corporate Resources, Adam Broome, Head of Human Resources, Gill Martin	External Project Manager and Project Team. Project Board Prince 2 Project Management Payroll module implemented of new SAP software. Additional work being undertaken to improve input for schools.	3	5	15
	s to Corporate Plan: porate Objective – Prov	viding excellent and effici	ent servic	es			Link to Service Plan Objectives:			
Risk Ref	Options for additional/replacen	uent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
	the system to suppor	EHR Team now working on the introduction of new ion n. This will delay Pha	pay and g	grading a	arrange	ements				

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
32	Replacement of Benefits / Council Tax System.	Incorrect Billing Benefits not paid Reputational damage	4	4	16	Cllr lan Bowyer, Director of Corporate Resources, Adam Broome	External Project Manager and Project Team appointed. Project Board. Prince 2 Project Management. Data Cleansing complete. Installation of core system completed early August 06.	3	3	9
	s to Corporate Plan: porate Objective – Pro	viding excellent and effici	ient servic	Link to Service Plan Objectives:						
Risk Ref	Options for additional/replace	ment control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
		rsion of DIPS system dela backlog of work associate					Overtime working if required to maintain work situation. Budget earmarked if required.	2	3	6

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
33	Schools Reorganisation.	Increase in surplus places Ineffective use of budget Loss of confidence in service	5	4	20	Cllr Grant Monahan, Director of Children's Services, Bronwen Lacey	10 Year Plan "Ideas for Change". Strategy launched July 04. Schools Liaison Meetings. PFI Project. "Building Schools for the Future" project. DFES monitoring. CPAG in place.	3	3	9
	s to Corporate Plan: tegic Objective – Rais	ing educational achievem	ent				Link to Service Plan Objectives	•		
Risk Ref	Options for additional/replace	ment control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
	Building Schools fo	r the Future – Plymouth's	inclusion	not antid	cipated	before 2015.	Unknown at this stage.	3	3	9

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
34	Schools PFI.	Financial costs Effect on quality of educational standards Loss of reputation	5	5	25	Cllr Grant Monahan, Head of Strategic Procuremen t, John Cremins	Appointment of consultants PFI Board appointed DFES monitoring Project Risk Register in place. Preferred bidder appointed. Full business case submitted to Treasury.	3	4	12
	s to Corporate Plan: egic Objective – Raisii	ng educational achievem	ent		Link to Service Plan Objectives:					
Risk Ref	Options for additional/replacem	ent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
	with a contractual cla	egarding discovery of add im submitted by the Con currently being determin	tractor at t							

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
35	Housing stock transfer options.	Damage to Reputation. ODPM/Government Office South West intervention.	5	5	25	Clir Peter Brookshaw, Clive Turner, Director of Community Services	Stock Options. Steering Group (monthly) Regular liaison with ODPM / Government SW. Advice & support from experienced Housing Consultants. Widening housing choice. Independent tenant advisor appointed. Members group established.	4	5	20
	s to Corporate Plan: porate Objective – Bui	Iding Plymouth's future					Link to Service Plan Objectives:			
Risk Ref	Options for additional/replace	ment control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
	Sept 2009. Lead and other Considerendent tenant arrangements being	Signed Off" by GOSW Aug sultants under review. advisor for phase 1 comp negotiated with tenants. Ig Change Management P	oleted task	in July ()5 – Ph	ase 2				

Risk Ref	Risk Title/ Description	Consequence	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
36	Management of Employee Stress	Poor morale. Cost of absence. Impact on service levels. Potential compensation claims.	3	5	15	Cllr Delia Ford, Assistant Head of Human Resources, Louise Turner	Absence management procedures Counselling service Stress Policy Stress Risk Assessment tool developed & implemented.	3	5	15
	s to Corporate Plan: porate Objective – Impr	oving our capacity to del	iver togetl	her			Link to Service Plan Objectives:			
Risk Ref	Options for additional/replacen	nent control procedures	Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating				
	All service areas to ic	ent and wellbeing training lentify health & safety lea licy included in Health Sa		Training to be carried out inhouse.	2	5	10			

Risk ref.	Risk title / description	Consequence	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual risk rating
40	Failure to deliver LDF programme and to satisfy "test of soundness".	1. Failure to meet BVPI 200 and 205 and have in place strategic planning framework for the city. 2. Failure to achieve ODPM Target PSA 6 leading to possible intervention. 3. Failure to deliver Vision for Plymouth. 4. Failure to deliver capital receipts programme to support Capital Programme. 5. Reduction and removal of Planning Delivery Grant. 6. Likely knock on consequences for planning application performance and failure to meet BVPI 109.	4	4	16	Clir Ted Fry, Jonathan Bell, Head of Strategy	Project management approach to LDF documents. Weekly monitoring at management meetings. Robust work prioritisation. Regular meetings with Portfolio Holder and Head of Service scheduled. Proactive staff development. New structure for Planning & Regeneration Service agreed – with additional staff resources for LDF. Partnering consultants appointed to assist with workload. Partnership working used where possible to	2	4	8

Appendix B

			add value to	
			available	
			resources.	
			Work programme	
			reappraised in	
			light of	
			Inspector's	
			decisions on	
			Lichfield and	
			Stafford Core	
			Strategies	
			regarding the	
			"test of	
			soundness".	
			Plymouth first	
			major urban area	
			to have core	
			strategy accepted as "sound".	
		1	as sound.	

Appendix B

Options for additional/replacement control procedures	Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
Develop "grow your own planner" approach in response to national shortage of town planners. This is however a long term solution. Improve skills transference to current staff in order to reduce dependency on key staff – through mentoring programme to be developed once team fully staffed, and proactive staff development.	Dependant on agreement of resources for staff development; Service wide assessment of Learning Needs for 2006/07 has been developed. Failure to meet "test of soundness" could set back LDF programme 2 years, at significant cost. Programme amendments can be delivered within current budgetary provision.			

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
41	Local Area Agreement development and delivery.	Adverse CPA opinion; potential loss of funding opportunities; potential 'engagement' with GOSW.	3	4	12	Cllr Ted Fry, Head of Corporate Planning, Karen Kay	Project Manager in post. Regular Project Management meetings. GOSW satisfied with progress to date.	3	4	12
Strat		oping a prosperous ecor oving our capacity to del		her			Link to Service Plan Objectives Key objective for Policy and I team.		ce unit an	d for LSP
Risk Ref	Options for additional/replacem	ent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
	Obtain feedback from	n GOSW; need to pro-acti	vely enga	ge Lead	Office	rs.	Within planned resources.	1	4	4

Risk Ref	Risk Title/ Description	Consequence	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
42	Health & Safety Management.	Increased risk of prosecution (civil and criminal). Increased risk of employer conceding employer liability (EL) claims. Fines & financial losses. Absenteeism associated with occupational ill health & accidents will increase. Failure to comply with legislation.	5	5	25	CIIr Delia Ford, Louise Turner	Health & Safety crosscutting issues and Pl's included in business planning across organisation – 2007/08. Corporate HSW action plan in place that addresses key health & safety organisational risks and includes prioritised actions to reduce risks. Corporate Health & Safety Policy (& supporting performance standards) implemented.	3	5	15
A He	ellbeing, promoting co	I work, A safe and strong mmunity safety (shared ser (corporate objective). Heralues).	trategic ol	ojectives	s). [´] lmp	roving our	Link to Service Plan Objective HR Service Priority 5 – Impro Wellbeing of the workforce at be undertaken to reduce risk Service Plan.	ving the He nd wider co	mmunity	- actions to
Risk Ref	Options for additional/replacer	ment control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
	Additional HR Adviso	or to be recruited to increa	ase HSW o	apacity	•		Additional staffing – Approx. £50K	3	3	9

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
43	Risk of exceeding allocated Landfill Allowances	Financial Penalties from Central Government which based on current projections may result in potential fines each year from 2009/10 (fines estimated at £2.6m in 2009/10 rising to £6.1m in fines by 2012/13 and £8.9m in fines by 2019/20).	5	5	25	Cllr Michael Leaves, Director of Development, Nigel Pitt, Mark Turner, Waste Products & Commercial Developments Manager	1.Reduce amount of waste to landfill by increasing overall percentage of household waste recycled and composted 2. Reduce the amount of residual waste collected for landfill disposal 3. Provide long-term disposal/treatment solution other than landfill 4. Purchase landfill credits to cover shortfall 5. Establish high level monitoring and increase service capacity to deliver solutions	4	5	20
Corp links Stra	to Best Value princip legic Objective 7: Main	ding Excellent and Efficience and providing an efficient aining a clean and sustain a sustainable service	Link to Service Plan Objectiv	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating				

Continue with a range of projects and initiatives including; education and awareness initiatives; and reduce CA site abuse. Take Waste DPD through to adoption; progress background studies on acquired site; complete new waste management strategy action plan; continue procurement of long-term solution.			

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
44	Financial and liability implications of Members & Officers serving on outside bodies.	Failure to meet corporate, service & manifesto objectives. Inadequate SLA's and potentially poor performance, service failure & reputational damage. Increased potential for litigation & ultra vires action.	5	5	25	Clir lan Bowyer, Head of Legal Services, David Shepperd	Register of Outside Bodies. Member training on roles & responsibilities provided in Feb 04 by Ashfords. Insurance cover in place in line with provisions of Local Authorities (Indemnities for Members and Officers) Order 2004.	3	3	9
Link	s to Corporate Plan:						Link to Service Plan Objectives	s:		
Risk Ref	Options for additional/replacem	ent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
	training schedules. Ashfords possibly to	ing required – need to ind assist with updating guid of Legal Expenses insura aches.								

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high,	Severity (5=high,	Raw Risk	Lead Member and Officer	Existing Control Procedures	Probability (5=high,	Severity (5=high,	Residual Risk Rating
45	Financial & Liability implications of significant partnerships.	Failure to meet corporate, service & manifesto objectives. Inadequate SLA's and potentially poor performance, service failure & reputational damage. Inadequate contract conditions/ dispute resolution procedures. Increased potential for litigation & ultra vires action. Failure of partnership arrangement. Conflict with existing in-house services, service provision & existing partnerships. Financial over- commitment by the Council (as Accountable Body or major funder) and potential for clawback of Government funding.	5	5	25	Cllr Ian Bowyer, Director of Corporate Resources, Adam Broome	Risk Registers in place for some major partnerships. Financial monitoring where Plymouth City Council is the accountable body.	1=low) 4	5 5	20

Appendix B

Li	nks to Corporate Plan:	Link to Service Plan Objectives	s:		
Ris		Cost/Resources	Probability	Severity	Potential Residual
Rej			(5=high,	(5=high,	Risk Rating
			1=low)	1=low)	
	More consistent approach needed where PCC is accountable body.				

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
46	Information Governance – compliance with statutory requirements. Information sharing – Internal & External	Risk of regulatory action due to services not complying with statutory requirements for information. Risk of not supporting partnership working & shared services with external partners. Risk of corporately held information not being used efficiently.	5	4	20	Cllr Delia Ford, Head of ICT, Neville Cannon & Corporate Information Manager, Richard Woodford	Corporate Information Manager in post. SSD have Information Access Officer in post. Directorates have a Freedom of Information representative. IG compliance requirements identified. Compliance incorporated into all Service plans. Privacy & commercial sensitivity issues identified.	4	4	16
Risk Ref	s to Corporate Plan: Options for additional/replacement	ent control procedures					Link to Service Plan Objectives Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating

Information Audit – Central Register to be established & maintained.

Establish central database for Publication Scheme.

Access to Information Policy – policies, procedures & guidance to be prepared.

Internal review process for compliance with information legislation & response to

Commissioner investigations.

Implementation of Human Rights Act principles by all teams.

Egov required actions are being progressed – departments need to assign

responsibility for records management.

Corporate Citizen Relationship Management system – Egov requirement.

Asset details and staff details and responsibilities to be linked.

Confidentiality and Information Security, sub policies, procedures and guidance to be in place.

Internal Review process for compliance with information legislation and response to

Commissioner investigations.

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
47	Concessionary Fares – increased take up of concessionary travel above forecast	Budgetary pressure annually of c. £570k	5	5	25	Cllr Kevin Wigens, Assistant Director of Transportation, Infrastructure & Engineering, Chris Sane	Annual review of reimbursement rate. Recalculation of rate subject data for Member and Head of Finance approval. Submission of evidence regarding scheme and process for determining appropriate rate.	4	5	20
Stra	Links to Corporate Plan: Strategic Objective 6 – Develop an Effective Transport System 6.1 Facilitate convenient transport choices for all.						Link to Service Plan Objecti	ves:		
Risk Ref							Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
		nalscheme (led by TCAs bursement. This may red		1	2	2				

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
48	Taxi Licensing	Income from license fees less than expenditure. 360K predicted overspend – ongoing	5	5	25	Cllr Glenn Jordan, Director of Development, Nigel Pitt & Asst Head of Environmental Services, Robin Carton	Proposed fees increase report going to Licensing Committee to introduce new fees – Nov 07. Annual review of fees to bring account back into balance within 3 years.	4	4	16
Link	s to Corporate Plan:						Link to Service Plan Objectives	5:	,	
Risk Ref	Options for additional/replacen	nent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
							None			

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
49	Listing of Civic Centre	Significant increased capital cost to Council.	5	5	25	Cllr lan Bowyer, Head of Asset Management, Nalin Seneviratne	Reviewing options with support of QC & specialist advisers.	4	5	20
Link	s to Corporate Plan:		•		•	1	Link to Service Plan Objective	s:	•	•
	ing the best use of ou	land and assets.					Wealth creation for PCC as p		1.	
Risk Ref	Options for additional/replacer	nent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
	Undertake full repair	s and refurbishment.					Financial Cost £45m	5	2	10

Risk Ref	Risk Title/ Description	Consequence	Probabilit y (5=high, 1=low)	Severity (5=high, 1=low)	Raw Risk Rating	Lead Member and Officer	Existing Control Procedures	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Residual Risk Rating
50	Structural condition of properties on North Prospect Estate	Solution required to the significant structural problems identified on the estate.	5	5	25	Cllr Peter Brookshaw, Director of Community Services, Clive Turner	Strategic urban futures appointed to work with residents on the estate to a) arrive at consensus about need for change in North Prospect – i.e. a shared understanding of the problems of the area; b) to agree upon a set of actions/priorities for change – the solution(s) to the problems of North Prospect c) recommendations for a sustainable delivery mechanism.	5	5	25
Link	s to Corporate Plan:						Link to Service Plan Objectives	s:		
Risk Ref	Options for additional/replacem	ent control procedures					Cost/Resources	Probability (5=high, 1=low)	Severity (5=high, 1=low)	Potential Residual Risk Rating
	not include any home properties. Guesstim estate. Work with residents a to the problems. Ider	eal with structural issues closs or demolition costs nate of around £60m to d and potential funders to ntify impact on owner oc ential impact on whole st								

AMENDMENTS TO PLYMOUTH CITY COUNCIL STRATEGIC RISK REGISTER

Amendment Date	Reason	Version Number
25.1.05	Changes approved by CMT on 5.10.04	3
21.3.05	Amendments agreed by CMT/Portfolio holders on 22.03.05	4
02.9.05	Re-assignment of responsible officers following senior management restructure	5
09.11.05	Amendments following Autumn 05 monitoring exercise	Register 3 Version 1
07.03.06	Amendments agreed by CMT/Cabinet Planning	Register 3, Version 2
12.04.06	Risks linked to revised Corporate Plan 2006 - 2009	Register 3, Version 3
30.11.06	Amendments agreed by CMT on 27.11.06	Register 4, Version 1
18.12.06	Amendments agreed by Cabinet Planning & Audit Committee	Register 4, Version 1
30.08.07	Amendments following July 07 monitoring	Register 5, Version 1
04.09.07	Amendments agreed by CMT on 3.9.07	Register 5, Version 2